

downloading the app



Downloading and utilizing the app just got easier! After setting up and successfully logging in to your patient portal:

1. Search “healow” in the Google Play or App Store
2. Select to install the healow app (black square with teal h)
3. Enter patient’s name and date of birth.
4. It will ask if you have a practice code. Enter practice code **BDIEAA** and hit the search button
5. Click on Southern Medical Management, LLC to be directed to the log in screen.
6. Log in using your established patient portal credentials.
7. Set up your shortcut PIN or face ID as applicable.
8. Your child’s health record will open. Depending on your preference you can switch between classic and modern view.
9. Add siblings using the link profile option in the top left corner.

